
CLEAN STREETS, RECYCLING & ENVIRONMENT STATEMENT

AGENDA ITEM:

New Waste and Recycling Collection Model

I am pleased to announce that waste and recycling staff have balloted in favour of a new improved service model. The new system will see the Council adopt a 4-day week, single shift collection model. This will enable collections to take place between 6am and 3.45pm on Tuesdays, Wednesdays, Thursdays and Fridays.

This new system will make a massive difference to our residents and will really improve the street scene and cleanliness across the city. It will also end confusion for residents when collection days are pushed to the next day on weeks containing a Bank Holiday Monday.

The new system is expected to be up and running by February 2021. All residential collections of recycling, food waste and general waste on Mondays will cease. Plans are underway to meet with local Members from affected wards. Residents will be informed of the exact details of the changes by letter in January 2021. Information will also be made available at that time on the Council's social media channels, on the Council's website and on the CardiffGov app.

Review of Assisted Collections

The Council will shortly write to approximately 3,000 households who are registered for the Assisted Collection service. The letter will ask if they still require the service and provide a number of options to contact the Council, including phone, email and postal address. A review is carried out every three years to ensure that residents still require assistance and that their circumstances have not changed. Residents will have until Tuesday 5th January 2021 to respond. If no response is received, the property will be removed from the service; however, residents will be able to contact the Council after this date and request that assisted collections resume.

Booking System for Recycling Centres

Residents will soon see an improved recycling centre booking process on the Council's website, which has been developed based on feedback over the past few months. Residents will also be able to book an appointment using the CardiffGov app. Improvements include same day booking (when slots are available) and the ability to cancel or amend bookings online or via the app.

Christmas Recycling and Collections

Christmas recycling and waste collection information will be released next month. This will include any amendments to collection dates over the period and recycling advice for common Christmas items. Information will also be provided about the one-off garden waste collection in January 2021.

Big Sweeps

During the autumn, falling leaves can cause big problems on our city streets. There is an increased risk of slips and falls and the leaves can block the drains causing flooding.

The Council has a leaf-fall cleansing schedule to cover every ward either weekly or fortnightly. Whilst the teams are busy, they can't be everywhere at once. So this year the Council is asking residents to help in their local area by taking part in a local "Big Sweep". The Council will provide the bags and once they are full, the resident can report their location and they will be collected.

If any resident would like to take part, please contact lovewhereyoulive@cardiff.gov.uk or call 029 2071 7564.

Bereavement Services

Despite the social distancing restrictions that are in place during the Covid-19 pandemic, Bereavement Services organised a small socially-distanced Remembrance Service at Cathays Cemetery Cross of Sacrifice on 10th November 2020, which was attended by the Lord Mayor and local ward councillors, as well as representatives from the Friends of Cathays Cemetery and the Walking for Health Group who started this important event. The service was led by Rev. Caroline Downs who was joined by a small group of representatives from two local schools, Allensbank Primary School and Ysgol Mynydd Bychan.

Cathays Cemetery also participated in the Shine On event in partnership with the Commonwealth War Graves Commission (CWGC) on 11th November 2020 at 7pm. This saw searchlights beam light into the night sky, encouraging residents to look up and remember the fallen. In addition to Cathays Cemetery, the sky was lit over the CWGC's Naval Memorial in Plymouth, Brookwood Military Cemetery in Surrey and Rosebank Cemetery in Edinburgh.

Cardiff Dogs Home

The annual Cardiff Dogs Home Calendar is now available to buy. This year, it has been produced in partnership with the Friends Group, The Rescue Hotel, who have also made it available to buy online. The calendar costs £7.50 and all proceeds go to help the dogs at the Dogs Home.

Councillor Michael Michael
Cabinet Member for Clean Streets, Recycling & Environment
19 November 2020